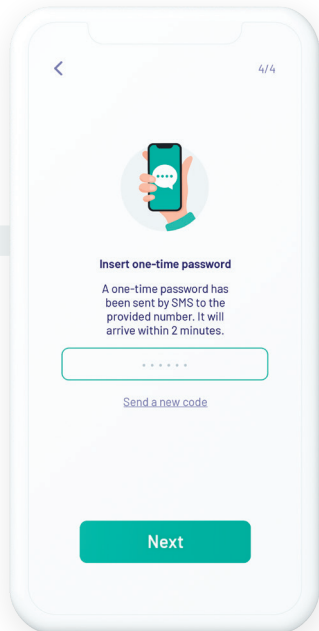
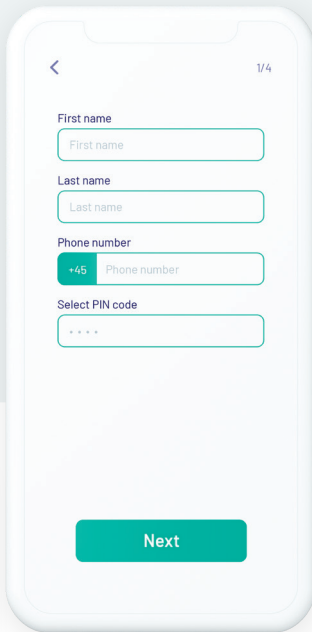


airWallet

## Congratulations!

Payment in our laundry is now much smarter!

Download  
Airwallet now



### 3D Secure

Your bank might require you to confirm the payment card with 3D Secure. Follow the guide on screen. If you experience issues, contact your bank or card acquirer and they will help set up your card for 3D Secure. You can also watch our "How To"-videos on our Youtube channel.

Airwallet ApS

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# Getting started

1.

## Download Airwallet & create a user

Download the Airwallet app for your smartphone from Google Play, App Store, or App Gallery. Then open the app and create a new user. Enter your name, phone number, and select a PIN code for your Airwallet account.



2.

## Confirm phone number

When creating your account, you will be asked to enter a 6-digit one-time code that you will receive in an SMS. Thus, you must enter the correct country code and phone number.

3.

## Add payment card

To be able to use Airwallet, a valid payment method must be added. Airwallet accepts Visa, MasterCard, Maestro, Apple Pay, Google Pay, Discover, JBC, American Express, Bancontact, & iDEAL. You can add a payment method under "Settings" → "Payment method". Sometimes your bank might require you to verify the payment with 3D Secure. You can find videos on how to do that on our Youtube channel.

4.

## Activate your Airwallet app

To get started with Airwallet you will have to go to your laundry and click the "I'm in the laundry"-button. Then the app knows which laundry it belongs to, and you can see availability and book the machines from your home.

# Using Airwallet

## When you need to wash

Take your laundry and smartphone with you to the laundry room. Put the laundry in the machine, close the door and, if possible, select the program.

Open Airwallet and select the machine you have booked or want to start. Swipe to pay and start the program on the machine. The app requires a stable connection to a mobile network or WIFI in order to complete the purchase.

## No more busy machines

See the availability of the machines in real-time and book them from work, school, or just your apartment with the Airwallet app.

## Book a machine

If the owner of your laundry has enabled it, booking will be available after you have activated the app in your laundry. Select booking on the menu and find the time that suits you best. You can add a reminder so you don't forget your booking. Booking is optional and you still have to pay when you start the machine.

# Any questions?

You can find answers to the most frequently asked questions at [airwallet.net/faq-user/](https://airwallet.net/faq-user/)

You are also welcome to contact us on **+45 7870 9999** or [contact@airwallet.net](mailto:contact@airwallet.net)

We hope you will be enjoying Airwallet as much as we do. We work every day to make Airwallet even better for you ❤️  
If you have any suggestions for improvements, we would love to hear from you.

