



Pick up, send and return your package 24/7
with a De Buren parcel locker!



**Find the pick up, send and
return instructions here**

How to pick up, send or return a package?

Pick up a package

Step 1: Scan the pickup code and proceed to step 5 or press 'starten' if you want to enter the pickup code manually.

Step 2: Choose your language at the top right corner.

Step 3: Choose 'I want to pick up a package'.

Step 4: Choose 'Scan my pickup code' and scan the QR-code. You can find the code in the e-mail you received. Or choose "Enter my pickup code manually", which you have received via SMS.

Step 5: Take out your package and close the locker.

Send or return a package

Make sure you have a shipping label from one of the affiliated parcel services.

Step 1: Scan the barcode (and skip step 3 & 4) or press 'starten' if you want to enter the barcode manually.

Step 2: Choose your language at the top right corner.

Step 3: Choose "I want to send a package".

Step 4: Press 'Enter manually' on the lower right corner. Enter the barcode of the package and press 'Confirm'.

Step 5: Choose if you want to receive an e-mail when your package is picked up by the parcel deliverer.

Step 6: Choose a locker of which you think it is big enough for your package. An equivalent locker will be opened

Step 7: Place your package in the locker and close the door.

IN NEED OF MORE SUPPORT?

Call **088 - 332 87 36** (Available on workdays from 8:30 to 17:00).

Reopen the locker If the locker unexpectedly closes before the package is removed, it can be reopened for 10 minutes. Enter the code or scan the barcode again and choose to reopen the safe.